



ECONOLER

160, rue Saint-Paul, bureau 200
Québec (Québec) G1K 3W1
Canada

Quebec, 20 March 2020

Object: Continued Operations and COVID-19 Preventative Measures

Madam, Sir,

The Econoler team wishes to inform you that all preventative measures have been implemented to ensure continued business operations.

We are closely monitoring all communications and recommendations from the various levels of government and official agencies to adjust our procedures rapidly and thus guarantee the safety of all our resources, our priority.

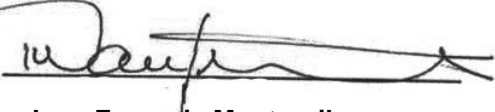
Consequently, the following measures are currently in effect.

- › Cancellation of all national and international travel;
- › Closure of offices and telecommuting for all:
 - All our resources have the required equipment and access to all technological tools to ensure secure and uninterrupted service.
 - Laptops
 - Secure data transfer protocol systems
 - Virtual Data Rooms
 - Applications and software to enable collaborative work
 - Videoconferencing
 - Etc.
 - All our data are protected in dedicated and very secure systems outside of our offices at a specialized service provider, and all measures have been taken to eliminate potential risks. All our data are therefore protected and accessible at all times;
 - A relief plan has been established and activated;
 - A select management committee and a committee dedicated to manage the situation according to:
 - Daily exchanges to make necessary adjustments.
 - Identification of resources that could mitigate any possible interruption (partners, subcontractors or employees);
 - The reallocation of essential and necessary tasks to be ready for and ensure rapid responses to all situations.

Although we are experiencing, the same as you, a situation without equal, Econoler remains fully operational and is capable of offering all services to clients and partners.

Hence, the entire Econoler team remains available and able to offer, as it has for the last 35 years, their services without compromising the quality and reliability thereof.

We thank you for the trust you have placed in us and wish that you and your loved ones, colleagues, friends and community members remain healthy in this difficult time.

A handwritten signature in black ink, appearing to read 'J. Montreuil', with a long horizontal flourish extending to the left.

Jean-François Montreuil
Chief Executive Officer